



ADMINISTRATION
AND SYSTEMS^{(PTY) LTD}

360 ADMINISTRATION AND SYSTEMS

COMPANY PROFILE

www.pol360.co.za



**ADMINISTRATION
AND SYSTEMS** (PTY) LTD

Company Name

360 Administration and Systems

Website

www.pol360.co.za

Industry

FinTech | Insurance Technology

About Us

At **360 Administration and Systems**, we specialise in developing and managing sophisticated web-based member and policy administration systems tailored for the insurance industry. Our mission is to provide a comprehensive solution for member policy management, enabling our clients to focus on business growth while we handle the complexities of policy administration.

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info@pol360.co.za

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Key Features

Payment Management: We have partnered with various payment platforms to ensure payments are collected and processed, no matter where the member may be.

Customization: Our system is adaptable to any industry and has unlimited capacity for members and agents, allowing clients to tailor the platform to their unique requirements.

Cloud-Based: All data is securely stored in the cloud, facilitating easy access and reducing risks associated with data loss or damage.

Security: We comply with legislative requirements, and all data is securely stored and backed up. Our security measures are continuously monitored and upgraded to protect client information.

Member Policy Management: Manage the entire member process, including sign-ups, detail changes, and claims processing. All activities can be monitored through our comprehensive reporting system.

WhatsApp Chatbot: Our platform includes a WhatsApp chatbot, allowing users to communicate through the chat interface as they would with a real person. This feature enables self-service for policy management, reducing the need for agent intervention.

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Who We Are

We are led by four co-owners, with three actively involved in the day-to-day operations:

Stephen Sands – **CEO**

Marius Brits – **CIO**

Paul Koziel – **CISO**

Our team consists of almost 40 staff members, including experts in sales, call centre operations, finance, and development.

We ensure seamless insurance operations across Southern Africa and the SADEC region, with a strong footprint in the industry:

486 Brokers Nationwide

6,002,001 Members Managed

662 Claims Processed Daily

4,000+ Unique Users Utilizing Our Platform Monthly

We leverage an extensive network of fully integrated partners, including payment providers, identity validation services, SMS providers, document storage solutions, and more. This ensures that every aspect of administration is seamless, efficient, and secure.

To combat fraud and enhance security, our capturing and claims platforms incorporate identity verification, enabling real-time validation for efficient and reliable policy management.

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Why Choose Us?

Expertise: With years of experience in the industry, we understand the intricate needs of insurance businesses and offer solutions that address these complexities effectively.

Client-Centric Approach: We prioritise our clients' needs by providing dedicated experts in key fields, ensuring personalised and efficient service.

Proven Track Record: Our commitment to excellence is reflected in the positive feedback from our clients, highlighting our user-friendly and versatile administration systems.

Contact Us

Location: Unit 3, Argyle Square Office Park, Tamarisk Place, Weltevredenpark,
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Partner with **360 Administration and Systems** to experience a trusted, secure, and simple solution for member policy management.

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